

# **PRESS RELEASE**

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**Press Contact:** Randy Allinson  
Tel. 860-526-8903  
E-mail: [rallinson@snet.net](mailto:rallinson@snet.net)

## **ACE Selective Soldering Appoints Ryan Tiemann Global Customer Service Manager for New 24/7 Service Availability Program**

*Spokane Valley, WA, USA* – Ryan Tiemann has been appointed Customer Service Manager for selective soldering leader ACE Production Technologies. Ryan will oversee the global Customer Service Program at ACE, which has been enhanced to now offer 24/7 customer service globally for ACE's hundreds of machines installed worldwide. Ryan will also provide process support.

In making the announcement, Al Cable, President, said "In the short space of four years that Ryan has been with us, he has proven to be a capable, friendly, motivated individual of sharp talent who is dedicated to every member of our customer base. He knows our machines inside and out; he has built them, proved them, installed, tested, and operated them. He's a hands-on guy who is responsive and knowledgeable. He will be a great asset to our customers in his new position."



Ryan will also provide process support for customers with questions about their applications, or who want to optimize their selective soldering processes to get the most out of their equipment.

### **About ACE Production Technologies Inc.**

ACE Production Technologies is a designer and builder of simple, affordable selective soldering, lead tinning, and related systems suitable for lead-free electronics assembly. ACE's line of rugged, reliable selective soldering systems includes the KISS 101, KISS-102, KISS-103, and the KISS-104 models; all feature lead-free compatible solder pots and are ideal for low to medium volume assembly. For more information, visit [www.ace-protech.com](http://www.ace-protech.com), or contact the company at 3010 N. Industrial Park, 1st Street, Spokane Valley, WA 99216; Tel. 509-924-4898, e-mail [sales@ace-protech.com](mailto:sales@ace-protech.com).

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